

# Best practices for cleaning electric connectors of Sapphire accessories

**ALWAYS** follow the instructions provided in the maintenance section of your Sapphire Infusion Pump user manual or service manual. Use healthcare-grade cleaning solutions that are recommended for cleaning. **DO NOT** use chemicals that can damage electrical components and may cause instruments to not operate as intended or may void your warranty.

List of approved cleaning materials can be found at <https://www.Qcore.Com/support> → warranty, supply and maintenance → frequently asked questions (FAQ).

This guideline provides recommended instructions for appropriate cleaning of the Sapphire infusion pump accessories electrical connectors.

Cleaning the electrical connectors of all accessories is restricted to use of 70% isopropyl alcohol (IPA) ONLY

1

Place the accessory on a clean and stable surface

2

Apply IPA 70% lightly to a cloth or sponge

3

Squeeze the cloth / sponge before cleaning, so it won't drip on the accessory to be cleaned

4

Swab in a rotational manner for at least 3 bi-directional rotations (clockwise-counter-clockwise)\*

5

Take caution and avoid dripping the reagent into the pins or pores of the electrical connector

6

Allow the IPA to air dry for at least 3 minutes before connecting to power

\*Be careful not to apply excessive pressure on the connector during swabbing

PCA 250 mL Lockbox



Mini Cradle with IPS



Splitter



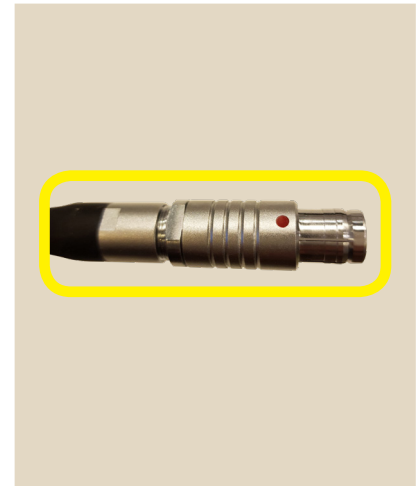
Mini Cradle with Splitter



Sapphire External Battery Pack



Power supply Bolus handle / connector



## Technical Assistance

For technical questions, troubleshooting assistance and reporting of unexpected events, please contact your local agent/distributor.

US Customer Service

Telephone: 877-541-9944 | 949-303-7845

Email: [customerservice@eitangroup.com](mailto:customerservice@eitangroup.com)

You may also contact Q Core Medical Ltd. support at: [support@Qcore.com](mailto:support@Qcore.com)

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